



Kaya Limited emerges as India's Top 10 workplaces to work in retail sector- 2016
Recognised for the best people management practices and employee friendly policies

11th Feb 2016
Mumbai, India

Kaya Limited; a leader in the skin and beauty care industry emerged as top 10 workplaces in retail category by Great Place to Work® Institute and Retailers Association of India (RAI). The company has been chosen amongst the best in class for offering the encouraging work place environment and providing immense opportunities for professional growth.

Kaya is a leader in space of dermatologist – backed skin care solutions in India. Offering customised consultations to their customers, Kaya's esteemed panel of doctors are sourced from the leading medical institutions across the country.

Owing to the size and nature of the business, one of the critical factors in driving future business is through word-of-mouth. Service Quality, therefore is one of the pillars of our success.

Operating in the services space; it is imperative for Kaya to train talent internally and ensure they are appropriately equipped to provide exceptional customer service experiences. The company extends intense multi- level trainings for its employees through the world class Kaya Training Academies spread across the country.

The company pays special attention to its women workforce by extending flexible working options to help employees manage work-life balance. Keeping in mind the requirements of new mothers, Kaya has been practicing the extended maternity leave policy of 6 months from last 5 years.

The Kaya HR team is a continuous evolving system and has its people competency philosophy aligned with that of the strategy of the organization and the vision statement of the organization.

Ms. Ruhie Pande, Vice President, HR and Training, Kaya Limited said; "At Kaya Limited; our endeavour is to regularly engage with our employees to offer necessary training and education and actively participate in our employee's growth professionally. Being a women dominated industry we constantly review our company policies and strive to offer effective policies to maintain work-life balance.

Personal satisfaction at work translates to happier employees resulting in better customer experience and service quality. We recognise this is crucial and will continue to offer our employees the best work practices as an acknowledgment for their dedication and hard work."